

JMT Systems / Falcon Automation Customer Implementation Questionnaire

General Information

Date: _____

Municipality:				
Agency:				
	Name	Title	Phone	Email
Key contact: (primary)				
Key contact: (secondary)				
I.T. contact:				
Finance contact:				

HANSEN

- 1.1 What version of Hansen do you have installed (See Help>About)? Version: _____
Release: _____
- 1.2 Hansen upgrade expectations within one year? Version: _____
Release: _____
- 1.3 Do you own the Hansen Purchasing module? YES / NO
- 1.4 Do you have the Auto-Issue build of Hansen? YES / NO
- 1.5 Which Hansen Parts Stockroom module do you implement? Advanced / Basic
- 1.6 Advanced Stockroom - do you 'Allow Multiple Parts at Locations' (see Stock Area setup) YES / NO
- 1.7 Are any Part Numbers tagged as a Serialized Part?
See Part Catalog | Associated Tab _____
- 1.8 Are any Part Numbers tagged as a Lot Tracked Part?
See Part Catalog | Associated Tab _____
- 1.9 Will a Hansen test-data environment, including ODBC DNS, be configured prior to installation? (*Strong preference*) YES / NO

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To provide a more detailed answer to any question, please see back page

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DATABASE

2.1 Which database engine do you use for Hansen?

SQL Server: Version _____

Oracle: Version _____

2.2 If Oracle from above, do you have a SQL Server?

NO / YES: Version _____

NETWORKING

3.1 For network printers a 10baseT port is required, will a 10baseT port be available prior to installation?

YES / NO

3.2 Static or Dynamic (DHCP) IP addressing scheme:

Static | Dynamic | EitherIsOk

3.3 If Static above, please list the addresses assigned to each device:

Printer1 _____

Printer2 _____

Printer3 _____

Scanner1 _____

Scanner2 _____

Scanner3 _____

Others? Please list separately.

WIRELESS NETWORKING

4.1 802.1x WiFi security protocol?

PEAP TLS TTLS LEAP OTHER _____

4.2 802.1x Association?

Open WPA NetworkEAP OTHER

4.3 801.1x Encryption?

TKIP OTHER

4.4 Device specific username/password required for network logon?

YES / NO

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WAREHOUSE

- 5.1 How many unique Part Numbers do you manage in Hansen? _____
- 5.2 How many physical warehouses will implement the JMT Falcon Bar Coding System? _____
- 5.3 How many Part Numbers are there per physical warehouse? _____
- 5.4 How many Stock Areas are managed in Hansen? _____
- 5.5 How many Part Numbers are there per each Stock Area? _____
- 5.6 How many employees will use the barcode scanners? _____

BARCODE LABELING

- 6.1 What barcode labeling effort is required?
(check the appropriate items) Full warehouse labeling _____
Part number labels _____
Stock Area labels _____
Location labels _____
Employee ID labels _____
- 6.2 What percentage of part number labels will be: Affixed to the part itself: _____
Affixed to a bin (ie small parts): _____
- 6.3 Currently, what is the maximum (character length) part number? _____
- 6.4 Currently, what is the maximum (character length) location code? _____
- 6.5 Currently, what is the maximum (character length) stockroom? _____
- 6.6 Currently, what is the maximum (character length) employee id? _____
- 6.7 By default, bar codes are printed in the CODE128 symbology, do you require different symbology support? If so, which? _____
- 6.8 Falcon provides 3x1 label formats in the standard package
Do you require different sized labels? _____ x _____
_____ x _____
- 6.9 Paper labels and wax ribbons are the most economical for label printing, however temperature, humidity, part storage environment all have a factor on the type of media that recommend for your application.
- 6.9.1 What is the temperature range in your area? _____ to _____

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- 6.9.2 What is the humidity range in your area? _____ % to _____ %
- 6.9.3 Do you store any of your parts in an outdoor environment? YES / NO
- 6.9.4 If yes to above, what is the average turn over on those parts (before they are issued)? Circle one
- | | |
|-----------|------|
| up to 3mo | 6mo |
| 1yr | 2yr |
| 3yr | 4yr |
| | 5+yr |
- 6.9.5 Do you have a preferred label stock (size, material, etc)? YES / NO
- 6.9.6 If yes, please specify as best as possible – (material type, size, part number, mfg, etc)
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